

Guaranteed Quality Parameters of Cerva Bohemia s.r.o. – handmade production

Specification	Description of accepted defects / limits		
dimensions and limits			
	base dimensions according to approved drawings: products with height/diameter under 150mm – within the limit +/- 2 mm products with height/diameter over 150mm – within the limit +/- 3 mm difference of bottom thickness: +/- 1 mm for products with diameter under 100mm, +/- 2mm for diameter over 100mm diameter of stem +/- 1 mm, thickness of footplate +/- 1 mm difference within the wall thickness on one product (on the rim) +/- 1,5 mm accepted ellipticity +/- 2 mm		
shape of product	according to approved drawings or reference samples		
	Edge/Rim in the upper 20mm	Body/Side surface	Base
melt quality			
bubble /blister			
small size of product under 150 mm	1 small bubble (under size 1 mm) accepted	1 small bubble (under size 1 mm) 1 middle bubble (under size 2 mm) accepted (not close to each other)	1 small bubble (under size 1mm) 1 middle bubble (under size 2mm) accepted (not close to each other)
big size of products over 150 mm	1 small bubble (under size 1 mm) accepted	2 small bubbles (under size 2 mm) 1 middle bubble (under size 3 mm) accepted (not in scrum)	2 small bubbles (under size 2mm) 1 middle bubble (under size 3mm) accepted (not in scrum)
open blister / or bubble on the surface	not accepted	not accepted	not accepted
cords / threads	One light cord/thread is accepted (visible from distance 1m). The cords should not surround the products, neither affect the visual aspect.		
white stone/unmelted	not accepted	not accepted	not accepted
iron	not accepted	one small piece (max.size 1 mm)	one small piece (max. size 1mm)
color melt	specification of colors according to Cerva Bohemia s.r.o. design book, with regard to the production technique, a slight difference of color tints is allowed because we depend on purchased raw material from suppliers, some dark dots or dirt inside of melt are possible, also a slight difference of color tints between different products are accepted		
forming			
mould or tool marks	light mould / tool marks are accepted, but just partly (max. 1/3 diameter of body)	light mould / tool marks are accepted, but just partly (max. 1/3 diameter of body)	more visible mould / tool marks underneath the bottom are accepted
wavy surface	not accepted	just very light, more like optics are accepted for big sizes (over 150mm)	not accepted
stability of footplate / bottom	N.A.	N.A.	should be flat, just a small rocking can be accepted (max. 0,3mm), if more, then the bottom is grinded and fine polished
cracks	not allowed	not allowed	not allowed
finishing/decoration			
rim edge	straight rim, round edge with correct grinding and fine polish, sharp point or glass chips are unaccepted	N.A.	N.A.
manipulation scratches	generally unaccepted, just very thin scratches with max.length of 4 mm can be accepted (max. 2 pieces on the product)		
sticked glass pieces	not accepted	not accepted	not accepted
dirt (fired or dusty)	not accepted	not accepted	not accepted
sandblasted logo	N.A.	correct shape, position, visible and	correct shape, position, visible and

	readable, without the rest of sand	readable (from the top or bottom)
gold/platinum painting	the line (wheel) in the rim or body can be a little uneven, within the thickness limit +/- 0,5mm, ornaments or other motives with slight uneven edge is accepted, when not intruding with the visual aspect. some small holes in gold (under 0,1mm) in painting place are accepted	the line (wheel) on the footplate can be a little uneven, within the thickness limit +/- 0,5 mm some small holes (under 0,1mm) in painting place are accepted
engraving / Panto, Diaryt	ornaments or other motives are engraved according to approved artworks, some small deviations are possible: missing points (with length under 1mm), 2 – 3 pcs on a product slight differences between the line thickness or depth of engraving, when not intruding with the visual aspect	
color spatter	color tints available according to Pantone book, the color surface should be smooth without rough places, the slight semolina or cluster of color is accepted on difficult shapes of product. a slight difference of color tints or hammered (orange) surface are accepted, when not intruding with the visual aspect.	
tension /annealing	all products have been annealed and they are safe, the tension is controlled with a polaroscope or tested with a diamond cutter	

NOTES:

All products with decoration (gold, platinum, color spatter) are not supposed to be washed in a dishwasher!

The decorated products must be stocked in dry warehouse or places (especially gold can rust when stored in a humid place) .

The prices are calculated based on the forementioned quality standards. Therefore, any complaints afterwards regarding this specific quality will not be accepted.

Another quality of the final product is possible according to client's request, but with a revised and separate price calculation.

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